



GREENSBORO COLISEUM COMPLEX INTERNET SERVICE ORDER FORM

Name of Event _____ Event Date _____ Booth# _____

Firm Name _____

Telephone# _____ Fax# _____ E-mail Address _____

Address _____

City _____ State _____ Zip _____

Please send a check or money order, or charge to your AMEX, VISA, MC or DISCOVER card:

Fax credit card orders to 336-218-5537 or email to ColiseumUtilities@greensboro-nc.gov

Card # _____ CVV# _____ Exp. Date _____

Authorized Signature (required) _____

HIGH SPEED INTERNET SERVICE provided by <i>Spectrum</i>	Quantity	Rate	TOTAL
Internet Modem Connections (100MB x 10MB))		\$175.00 / Event	\$

Due to advances in technology, the Greensboro Coliseum Complex is no longer accepting advance orders for wireless internet service.

Wireless internet service can easily be obtained on site during your event. Once on site, simply open your device settings and select the Guest Wifi option. No password is needed. This Service is proudly provided by Northstate Communications. Please note wireless internet service cannot be used for video or photographic streaming purposes.

Internet modem service is provided through Spectrum Enterprise Business Class Services of Greensboro, North Carolina. Technical assistance with initial connection and configuration will be provided by Spectrum Enterprise or Coliseum staff representatives at a scheduled time during the event move-in hours. Please see the minimum system requirements listed below. Please review conditions and regulations attached for further information. Call 336-373-7492 for more information.

MINIMUM REQUIREMENTS	
OS	Windows 10 or newer
Network Capability	Ethernet card with RJ45 connector, or necessary adapters

Full payment must accompany this order form, which should be returned to the address below.
NO EXCEPTIONS PLEASE.

For billing inquiries please call 336-373-7492.

Orders must be placed no later than 5 working days prior to exhibitor move-in to insure service.
Greensboro Coliseum cannot guarantee service if orders are received after this deadline.

**Please make checks payable and return to:
Greensboro Coliseum Complex
1921 W. Gate City Boulevard
Greensboro, NC 27403
Fax: 336-218-5537**

CONDITIONS AND REGULATIONS

1. Wall column and permanent building utility outlets are not part of booth space and are not to be used by exhibitors unless specified otherwise. Under no circumstances shall anyone other than "house personnel" make service connections.
2. All equipment must comply with all federal, state and local safety codes.
3. Claims will not be considered unless filed by exhibitor prior to close of show.
4. Prices are based on current wage rates and are subject to change without notice.
5. All material and equipment furnished by the Greensboro Coliseum Complex for this service shall remain the Greensboro Coliseum Complex's property and shall be removed only by GCC staff at the close of the show.
6. Greensboro Coliseum Complex personnel are authorized to cut floor coverings to permit installation of service.
7. Orders must be received a minimum of ten (10) days prior to exhibitors move-in to qualify for advance rate(s).
8. Payment must accompany all pre-orders. No exceptions please.
9. Notice of cancellations and/or requested refunds must be received prior to scheduled event move-in dates. Equipment or services provided to a booth will be charged regardless if the purchaser uses the service or the service goes un-used.
10. All connection equipment and software is provided by Spectrum Enterprise.
11. A separate connection fee will be paid for each piece of equipment utilizing wired services, connected directly or otherwise.
12. Rates quoted for modem internet connections include delivering the internet service to the exhibitor booth or designated location in the most convenient manner and include connecting equipment to purchaser's computer(s) based on specifications outlined on page 1.
13. The internet service provided includes delivering a service to the computer and opening of the browser. The reconfiguration of computers so that purchasers can achieve a connection through a corporate firewall or other restriction is not the responsibility of Spectrum Enterprise or the Greensboro Coliseum.
14. The Greensboro Coliseum Complex or Spectrum Enterprise is not responsible for any re-configuration after the show concludes.
15. Purchasers are not permitted to visit pornographic or illegal websites including gambling websites while on the Coliseum property.
16. All wireless connections must be in specific wireless zones which include SEC exhibition halls and Coliseum Areas, Novant Health Fieldhouse, Greensboro Aquatic Center competition area and stands.
17. Wireless purchasers are responsible for providing their own wireless air cards to receive the wireless signal.
18. Photographers are not permitted to transmit photos on the wireless broadband network. All photographers should procure a wired modem connection.
19. Internet Services are provided 7 am to 11:59 pm daily. Please call 336-373-7492 for more information.