

Account Manager Guide

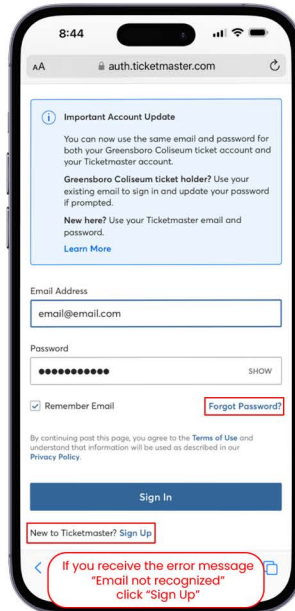
Step 1

Visit Account Manager at greensborocoliseum.com/account & click on the User icon to sign in.



Step 2

Enter your email address and password and click "Sign In".
If you need to reset your password or if it's your first time signing in, click on "Forgot Password?"



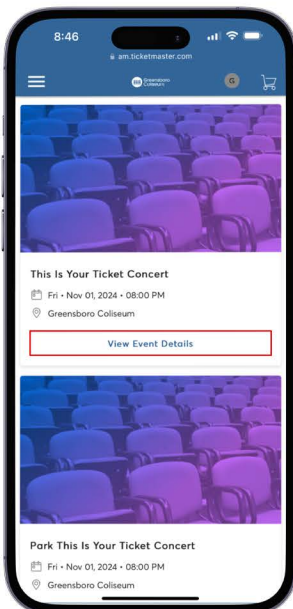
Step 3

Once redirected to the homepage, scroll down to "Manage Tickets" and click on "My Tickets".



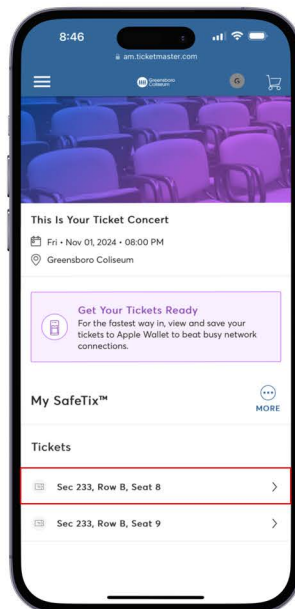
Step 4

Locate your desired event from the event list. Confirm that you have selected the right date and time, and click "View Event Details".



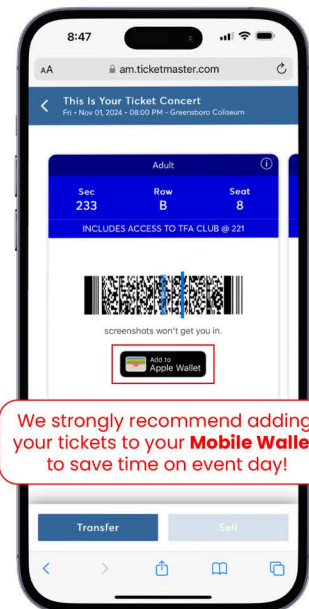
Step 5

Click on the first ticket listed under "Tickets".



Step 6

This is your ticket!
A blue line animation will hover over the barcode to show that it is not a screenshot.



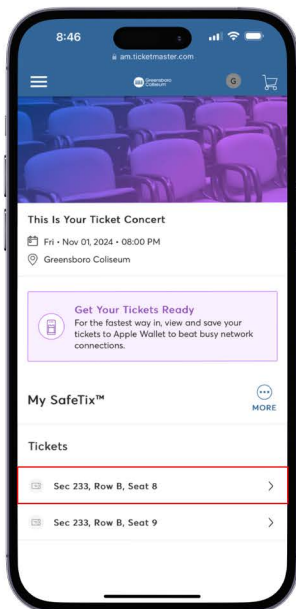
Important! Screenshots will not scan at the door!

Updated March 2024

Mobile Transfer Guide

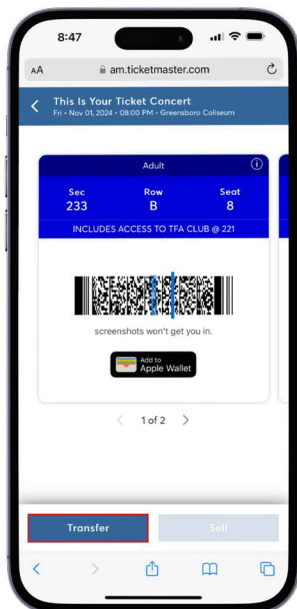
Step 1

Select an event from "My Tickets" and click your ticket.



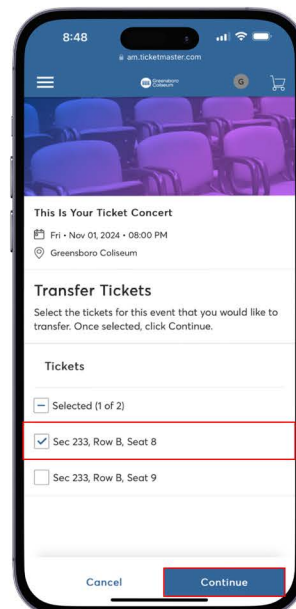
Step 2

Review your ticket carefully to make sure you have selected the right event, date, and time.



Step 3

Select which ticket(s) you would like to transfer, then click "Continue".



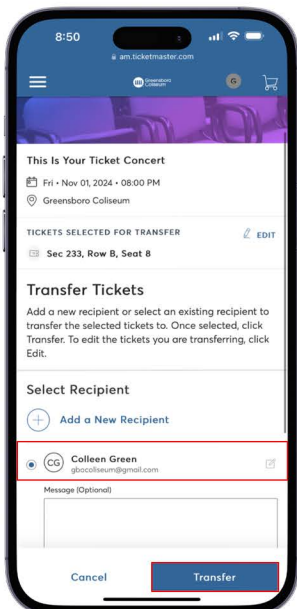
Step 4

Complete the required fields with your recipient's information, then click "Save".



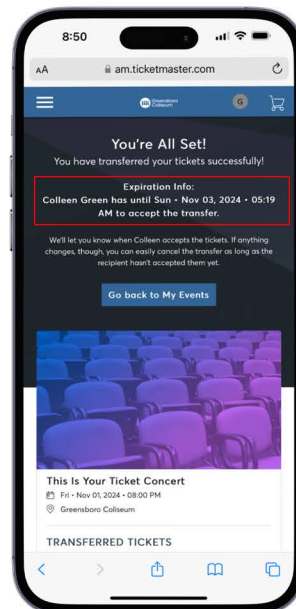
Step 5

Select your recipient, and enter a message if you'd like, then click "Transfer".



Step 6

Congratulations! You have successfully transferred your ticket. Please read the notices and make note of the expiration date.



Important! Screenshots will not scan at the door!

Updated March 2024